1. **Content of the course**.

Neither the content nor the delivery of the course has changed, the programme is structured so that you would normally study a maximum of three modules at each term. This allows us to respond to changes due to the pandemic more efficiently and it enables you to focus on a fewer number of modules at any one time.

1. **Length of the course.**

No changes are anticipated in terms of the length of your course.

1. **How the course will be delivered**.

Our plans currently are for all students joining us in October to spend some of their learning time on campus. During the first term at least, campus lectures will not take place, but will be replaced by enhanced digital learning content supplemented by on-campus engagement involving small-group teaching in seminars, tutorials or practical sessions. Digital content will include recorded micro-lectures, question and answer sessions through wikis or blogs, guided independent tasks, simulations, individual and group projects and tasks that support assessments.

We will continue to provide you with an exciting learning experience that enables you to progress through your course encouraging you to connect with your peers, to think creatively in solving problems and to identify and seize opportunities for your own development.

Your health and wellbeing are central to all our decisions and we will support your academic integration and collaboration through online sessions with your lecturers and personal tutors. Teams and other software will be used to continue to foster your programme identity and your sense of academic community belonging within your programme and School.

1. **Cost of the course.**

No changes are planned to the cost of the course.

1. **How the course will be assessed.**

It is not anticipated that the normal methods of assessment will change.

1. **Award.**

No changes will occur to the qualification that will be awarded.

1. **Possible locations**.

No changes to possible teaching locations will occur when face to face teaching can resume.

1. **Complaints**.

If you have any issues with the changes that have been implemented, then we would ask that you formalise your issue via the University Complaints Policy and Procedure. A link to the same can be found using:

<http://www.cardiffmet.ac.uk/registry/Pages/Complaints.aspx>

Procedural advice is available from the Complaints Manager who can be contacted on email at complaints@cardiffmet.ac.uk.